

# OLDER ADULTS EMPLOY A GROWTH MINDSET

STEM 60+ Workshop September 28, 2023 LONA CHOI-ALLUM, PHD JEN SCHRAMM, MPHIL, SHRM-SCP, GPHR

# Agenda

Study Background

Work Expectations

Reskilling & Upskilling

50+ Education Comebackers Initiative

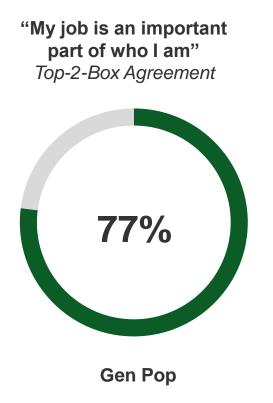
Q&A



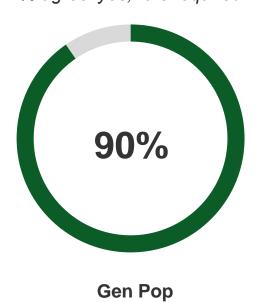




While older workers see their job as part of who they are, they also seek employment with meaning.



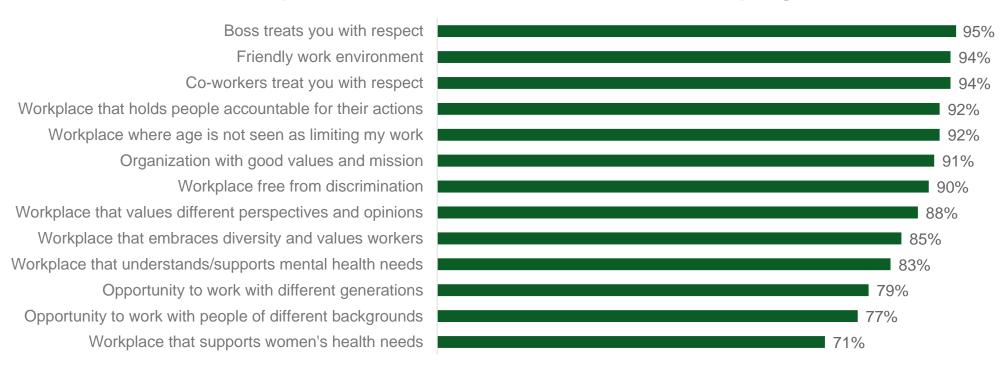
"Work that is meaningful" is a required culture characteristic before accepting a job % agree 'yes,' it is required



Q14: For each statement, indicate if you strongly agree, somewhat agree, or strongly disagree. (Gen Pop: n=1659)
Q11: Which of the following workplace culture characteristics would you require before accepting a new job / a job? (Gen Pop: n=2000)
Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

Nearly all older workers agree that respect, inclusion, and acceptance are central to fostering a positive work culture and to their decision to accept a new job.

### Must Have Workplace Culture Characteristics Before Accepting a Job

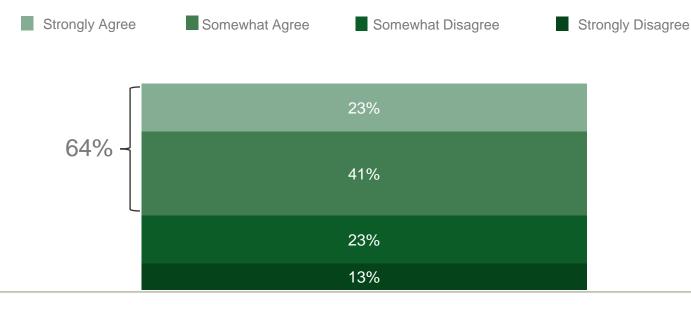


Q11: Which of the following workplace culture characteristics would you require before accepting a new job / a job? Gen Pop: n=2000)

Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

And, most older workers admit wanting to work for – and ultimately prioritize – accepting a job from companies that focus on inclusivity and diversity.





#### Gen Pop

D12: Please indicate to what degree you agree or disagree with the following statement: "When looking for a job/a new job, I give preference to inclusive companies (e.g., diverse workforce, diverse management, community outreach, inclusive culture, etc.)" (Gen Pop: n=2000)

Source: Choi-Allum, Lona. Understanding a Changing Older Workforce: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

"The opportunity to learn something new" is a required workplace culture characteristic

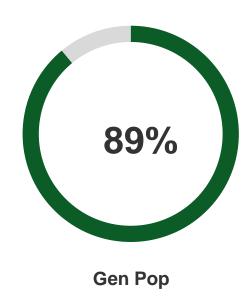
86%

Q11: Which of the following workplace culture characteristics would you require before accepting a new job / a job? % agree 'yes," it is required. (Gen Pop: n=2000)

Source: Choi-Allum, Lona. Understanding a Changing Older Workforce: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

# Older workers want to learn and grow professionally.

**Top Rated Job Requirement**Opportunity to Use My Skills and Talents



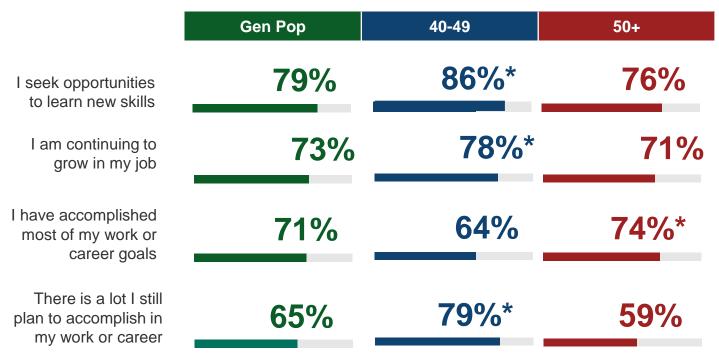


Q10: Which of the following job characteristics, if any, would you require before accepting a new job / a job? (Gen Pop: n=2000) Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

In fact, the majority of older workers employ a growth mindset in their career.

#### Skills / Growth Attitudes

Top-2-Box: Strongly or Somewhat Agree



<sup>\*</sup>Indicates significant difference at 95% confidence level versus opposite age subgroup

Q14: For each statement, indicate if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. (Gen Pop: n=1659; 40-49: n=730 and 50+: n=929)
Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001



13%

Q15: How much does your [current job / main job] allow you to use your skills and talents? (Gen Pop: n=1663)
Source: Choi-Allum, Lona. Understanding a Changing Older Workforce: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

Challenges stifle growth for some, especially workers who feel stressed or do not feel challenged by their job.

#### **Resigned / Struggling Attitudes**

Top-2-Box: Strongly or Somewhat Agree

Gen Pop	40-49	50+	
35%	51%*	28%	I feel stressed too much of the time
35%	49%*	30%	I no longer feel challenged by my job
25%	35%*	20%	I have difficulty keeping up with all the new technology required to do my job
23%	34%*	18%	I have difficulty keeping up with new skills required to do my job

<sup>\*</sup>Indicates significant difference at 95% confidence level versus opposite age subgroup

Q14: For each statement, indicate if you strongly agree, somewhat disagree, or strongly disagree.(Gen Pop: n=1659; 40-49: n=730 and 50+: n=929)
Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001



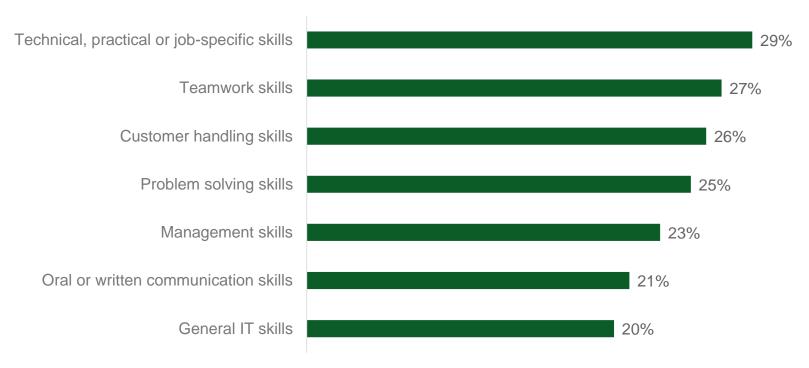
Older workers have engaged in upskilling in the past two years to advance short- and long-term career goals on a variety of topics.



Q16C: Which of the following best describes your main reason for taking job-related skills training? (Gen Pop: n=1150)

The top types of training by older workers include technical, practical or job-specific skills, followed by teamwork and customer handling skills.

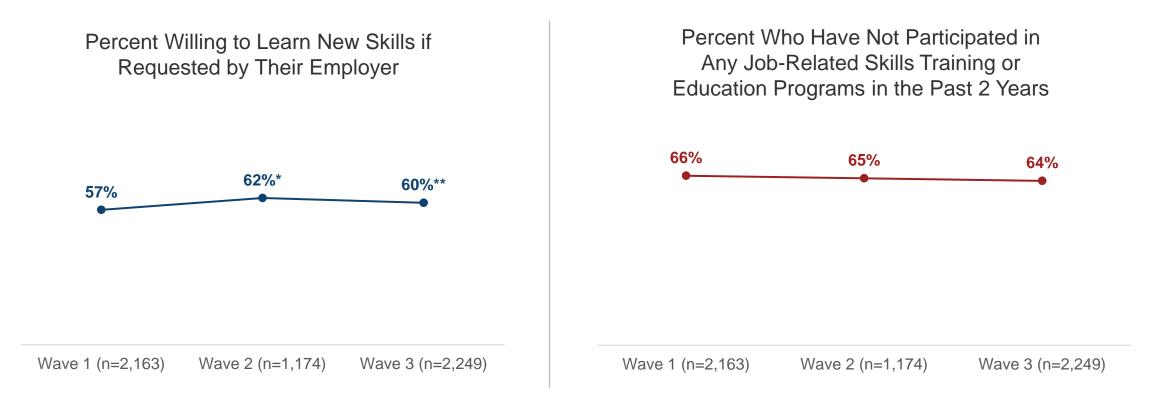




Q16A: Please indicate if, in the past 2 years you have taken or are currently taking each of the following types of job-related skills training either through your work or on your own. Please include those you have already completed and/or are currently taking. (Gen Pop: n=1085)

Source: Choi-Allum, Lona. Understanding a Changing Older Workforce: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. https://doi.org/10.26419/res.00554.001

Despite the willingness to learn new skills, two in three say they did not participate in any job-related training or education in the past two years.



SKILL2. How willing would you be to learn new skills if requested by your current employer or a potential employer?

\*Indicates a significant difference between Wave 1 and Wave 2 at the 95% confidence interval; \*\*Indicates a significant difference between Wave 1 and Wave 3 at the 95% confidence interval.

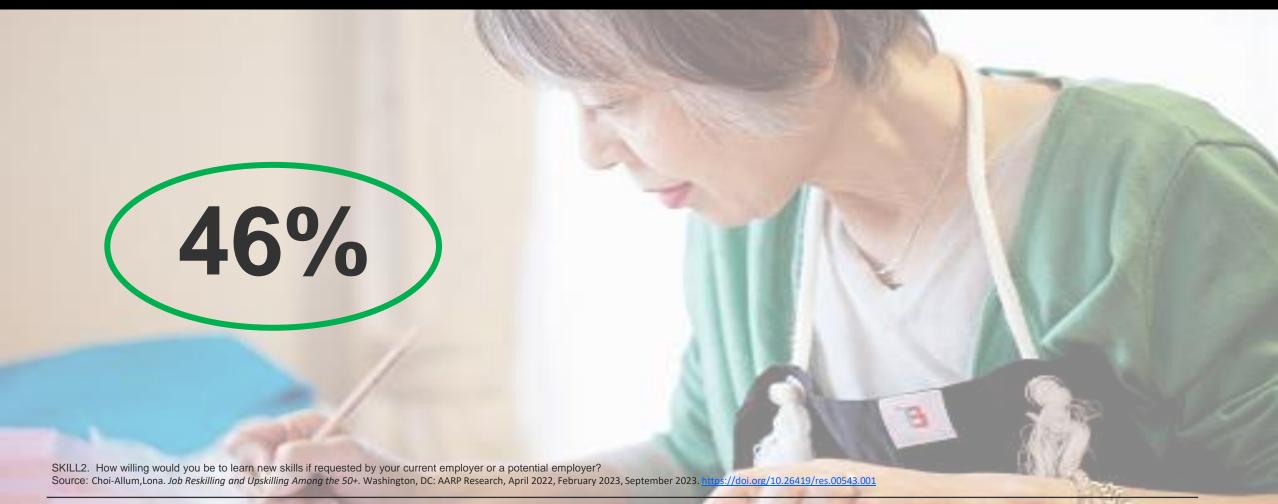
Source: Choi-Allum,Lona. Job Reskilling and Upskilling Among the 50+. Washington, DC: AARP Research, April 2022, February 2023, September 2023. https://doi.org/10.26419/res.00543.001

# Barriers exist for older workers who are interested in reskilling or upskilling.



ER9. Thinking about any job-related skills training that you wanted to take over the past 5 years (since 2017), which of the following situations have you encountered? (n=12,158) Source: Choi-Allum, Lona. *Global Insights on Retaining Workers Ages 45-Plus.* Washington, DC: AARP Research, December 2022. https://doi.org/10.26419/res.00553.001

Older adults are interested in job or skills training if available at no cost.



Older workers are most interested in keeping their skills up to date so they can perform better in their job.

## Main Reason for Taking Job-Related Skills Training



Q16C: Which of the following best describes your main reason for taking job-related skills training? (Gen Pop: n=1150)
Source: Choi-Allum, Lona. *Understanding a Changing Older Workforce*: An Examination of Workers Ages 40-Plus. Washington, DC: AARP Research, January 2023. <a href="https://doi.org/10.26419/res.00554.001">https://doi.org/10.26419/res.00554.001</a>





# **AARP 50+ EDUCATION COMEBACKERS INITIATIVE**

- Information/Resources
- Stories of 50+ Learning Journeys
- Developing and joining networks that serve adult learners



https://www.aarp.org/ppi/initiatives/lifelong-learners/





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22



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